



Member Agreement for 2024 Farm Farm CSA

Farm Contact Information:

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Farm Farm wishes to provide you with fresh, local, seasonal food and you, the member, wish to receive a portion of our harvest. This agreement outlines our shared commitments to that relationship.

1. Pick-up Dates and Times

You must pick-up your box during the allotted times for your pick-up site. If you have someone else pick-up your share for you, they must know and understand how it works, which will be detailed below. **If you are not able to get your box on time, it is your responsibility to contact the pick-up site to make other arrangements! (see vacation policy (#5) below) Your box may not be available outside the pick-up times!**

All deliveries are made on Thursdays beginning June 13th and ending October 31st for a total of 21 boxes. Winter CSA deliveries will be on Thursdays from November 14th to December 19th. (There will be no delivery the week of Thanksgiving)

- Princeton**- Farm Farm (10:00am-7:00pm)
address available upon request
- Cambridge**- City Center Market (10:00am-8:00pm)
122 Buchanan St N, Cambridge
- Minneapolis**- Dogwood Coffee Co. (10:30am-7:00pm)
4021 East Lake St. Minneapolis
- Minneapolis**- Seward Co-op Friendship Store (11:00am to 10:00pm)
317 E 38th St, Minneapolis
- Minnetonka**- Lakewinds Co-op (12:00pm-9:00pm)
17501 Minnetonka Blvd. Minnetonka
- Spring Park**- Back Channel Brewery (3:00pm-9:00pm)
4787 Shoreline Dr, Spring Park
- Delano**- Rieder Meat Market (1:30pm-6pm)
150 River St N, Delano
- Buffalo**- Abundant Kitchen (2:00pm-6:00pm)
134 Lake Blvd S, Buffalo
- Elk River**- Aegir Brewing Company (3:00pm-9:00pm)
19050 Industrial Blvd NW, Elk River

2. How to Pick-up Your Share

Deliveries are made on Thursdays. You must pick up your share during the allotted times for your location. If you are unable to pick up in time, *it is up to you to contact the pick-up site to make other arrangements*, or if you give us advance notice by Wednesday at the latest we can keep your box at the farm for you to pick up there.

Make sure you take the right box. We offer two different share sizes, each with their own colored label that says Farm Farm and states the size of the share. There may be other CSA farms at your location—please make sure you are grabbing a Farm Farm box! Big shares typically come in a brown ¾ bushel box and small shares in a white ½ bushel box. **We may use bigger boxes from time to time to accommodate large items.** The colored label will always state the size of the share—Big or Small.

There will be a checklist at each location with your name on it, simply check your name off that list.

If you send someone else to pick-up your share, they must understand how it works! Please remind them to grab the right size box from the right farm and check off your name for you!

You must bring back the empty box to your location each week unfolded flat and in good condition so we can reuse them. 1/2 bushel boxes cost us \$1.96 each and 3/4 bushel boxes cost us \$2.10 each—these costs really add up fast. The boxes are coated

with wax so they are not recyclable, but they are very reusable especially if opened carefully without ripping them!
Be respectful of the pick-up location. Return boxes unfolded so they rest flat and make sure you are not leaving any bits of produce behind or the wax paper we use to line them. We are not charged to use these locations, so let's make it as easy on them as possible. If you wish to save the rubber bands for us to reuse, please keep them until the last week of pick-up. You can bring them in a bag taped to the inside of your collapsed box, please do not tie them together. **IF YOU ARE NOT RESPECTFUL TO OUR PICK-UP SITES AND THEIR STAFF WE WILL FIRE YOU FROM THE CSA and issue a prorated refund!!!**

The CSA shares are in our cooler over night but are not refrigerated at the pick-up site so in order to maintain the freshness of the produce, you must promptly store the produce once you are home. Simply putting the box in the fridge is better than leaving it out, but everything will keep better if each item is stored in its ideal condition.

3. Share the Bounty, Share the Risk

Farming is risky business, and we will do everything within our means to ensure a successful season. There are always unforeseen events each year, some are worse than others. This is included but not limited to: flood, drought, excessive wind, extreme cold, extreme heat, plant disease, hail, pest damage, pesticide drift, cooler malfunction, and vandalism. Barring the most extreme circumstances, you should receive the full value of your share, but we are not in a situation where we would be able buy outside produce to make up for a crop failure. In addition to the CSA, we rely on our farmers markets for cash-flow, and in a worst-case scenario, we will still need to sell produce at market. In this situation, both CSA and farmers markets will have less produce available.

4. Food Safety Is Our Shared Responsibility.

We do everything we can to ensure high quality and safe produce for you to eat. Produce that wilts is immediately cooled in the field as we harvest using clean potable well water. We store everything we can in the most favorable conditions the crop requires. We wash everything that makes sense to wash with clean potable well water. This excludes items that 1) will lose flavor when washed (most herbs) 2) will not store well after becoming wet (basil, onions) 3) are easily damaged or bruised through handling (tomatoes) 4) or could fill up with water if dunked (cabbage, Brussels sprouts, peppers)

This being said: **You must wash everything in the share before you eat it!** Remember, most food we eat grows outside among animals, bacteria, and fungi. We are doing everything in our power to ensure your produce is safe to eat, and so should you.

5. Vacation Policy

We understand that you may be out of town during the pick-up window and below are a few options for that scenario:

- 1) Find a family member, friend or neighbor to pick up your share for you. This is the method that is the easiest for us. If you go this route, make sure your substitute knows how it works (sections 1 and 2).
- 2) If you notify us by **Wednesday** before that week's delivery we can hold on to your box at the farm for you to pick up. We cannot bring the saved box on the following week's delivery. The chance of someone taking your old box instead of the current weeks is too high for us to risk that. If we hold your box for you, we'll do our best to store the contents in their ideal conditions. We can hold the box for six days, up to the Wednesday before the next Thursday pick-up
- 3) If you notify us by **Monday** before that week's delivery you can skip that week and receive two identical boxes *the following week*. For example if you skip your Half Share on week 5, you will receive two identical Half Shares on week 6.
- 4) You can have us donate your box.

6. Cancellation Policy

Since we plan what to grow based on CSA subscriptions, we have invested time and space for your share of the produce beginning in late February, we are unable to issue refunds once you have signed up. We intend to sell every share that we offer, so we may not be able to resell your share after the CSA program begins in mid June. If you discover that the CSA is not at all for you, you may be able to find someone to buy out your share, or at least someone to split the produce with. We try to make it as clear as possible what to expect out of our CSA program, and it is a great deal for people who eat vegetables and cook at home.

8. Communicating with Us

We communicate important information to our CSA members through email including the week's box contents. It is important that you read the emails that you receive from us, and we will be sure to highlight important information at the top of the email. We understand that you might not always have the time to read through the whole newsletter. Emailing us is the best way to reach us at farmfarmcsa@gmail.com. You may also text or call Jimmy at (763) 913-5465 if need be, but email is best.